

“Knowing that you are keeping a watchful eye on my vulnerable clients on a regular basis, with the ability to respond to their needs immediately, is invaluable.”

*Solicitor (LPA)*

“I have looked at the Dementia Companion Service and do believe that this consistent, personalised and longer term support will benefit service users/carers and families through a dementia journey. The service is managed by Simon Jessop who left the county council in 2011 after Senior Social Work roles within the Sleaford and Stamford Teams.”

*Tony McGinty, Assistant Director of Public Health, Lincolnshire County Council*

“You were professional, calm, knowledgeable and available to help at any time. In the early months you organised a Care Package so Mum could remain at home, and arranged for it to be modified as requested according to changing needs. You also gave peace of mind by monitoring the care provided. You also investigated suitable Day care options and facilitated and monitored them, as well as considering other ways of providing stimulating activity. As her dementia progressed you gave professional advice on selecting suitable residential care and were instrumental in making the transition as smooth as possible. Your advice, intermediary skills and professional knowledge and experience are second to none and I wouldn’t hesitate to recommend your services to other potential clients.”

*Daughter of Mother with Dementia*

“My Father was very isolated, bored and constantly stated that he wanted to die. We did not live locally to Dad and our family was in dispute as to what was in Dad’s best interests. We relied heavily on Simon making a fundamental difference in turning round the quality of Dad’s life by focussing purely on what was best for Dad. Simon did a fantastic job in getting to know him, was extremely sensitive, built up a good rapport and really got to understand my Father. Simon soon gained Dad’s confidence by showing a real interest by engaging with Dad’s daft sense of humour, so much so that Dad soon really looked forward to Simon’s visits. Simon made a real difference in finding out what Dad really wanted in terms of a suitable site for a care home, truly understanding exactly where Dad would prefer to live. We could not have been happier with Simon’s professional but friendly manner and his inventive approach to resolving Dad’s previously unhappy state.”

*Daughter of Father with Dementia*

“Simon has been working with several people I am supporting in my role of Memory Health Care Worker, and they have told me that he has been a lifeline for them. He has helped them navigate their way through the care system which they say is “a whole new world they never knew existed until they needed help”. One lady referred to him as “the son I wish I had”. He has helped her get her life back in order, organising home support and legal advice, helping her get her paperwork in order and even helping her to sort out her shed! She says he has been a Godsend in her life. She says it is a comfort to her knowing that she can call on him at any time, even if it is just to put her mind at rest that she has made the right decision. Simon has been particularly helpful to families who live away from their loved ones needing support. He can be their eyes and ears and report back to them on a regular basis and the



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family have peace of mind knowing he is only a phone call away. He can help them make difficult decisions by presenting them with all possible options for future care for their loved ones. Simon is always willing to freely give people the benefit of his extensive expertise gained from so many years working in the care system.”

*Kate Marshall, Memory Health, Dementia Support South Lincs.*

“Simon was a great help in assisting me with this often draining process. He provided a highly professional, one-stop, service and point of contact. He was always on hand and gave me a speedy response whenever I was in crisis. He was also invaluable providing cover and, perhaps more importantly, reassurance when I was abroad. Simon liaised between various care providers which meant I could enjoy a holiday safe in the knowledge that my father’s health and welfare was safeguarded. It was a weight off my shoulders and I can’t thank him enough. “

*Son/Carer of Father with Multiple Needs*